

Community Action Coalition

for South Central Wisconsin

COMMUNITY
ACTION
COALITION
FOR SOUTH CENTRAL WISCONSIN, INC.



About Community Action Coalition for South Central Wisconsin

Opportunity starts here.

Mission

To transform our communities by fostering conditions where everyone can achieve social and economic security.

Vision

Just and equitable social and economic conditions across our communities.

Our Values

We believe in Equity, Respect, Dignity, and Transformation.



FOOD SECURITY DATA SNAP SHOT

2019

Donated Food

Just over **70,000 lbs** of donated food

Purchased Food

73,306 lbs of food purchased with \$57,000 in grants and donations

TEFAP commodities

1,769,870 lbs of shelf-stable food

Gleaned/Recovered Food

483,633 lbs of food

CACSCW's food and services are completely FREE to local pantries, feeding sites, and shelters in Dane, Jefferson, and Waukesha Counties.

2020

Donated Food

155,953 lbs of donated food, even with the loss of some of our largest food drive events due to COVID-19

Purchased Food:

103,312 lbs of food purchased with \$98,400 in grants and donations.

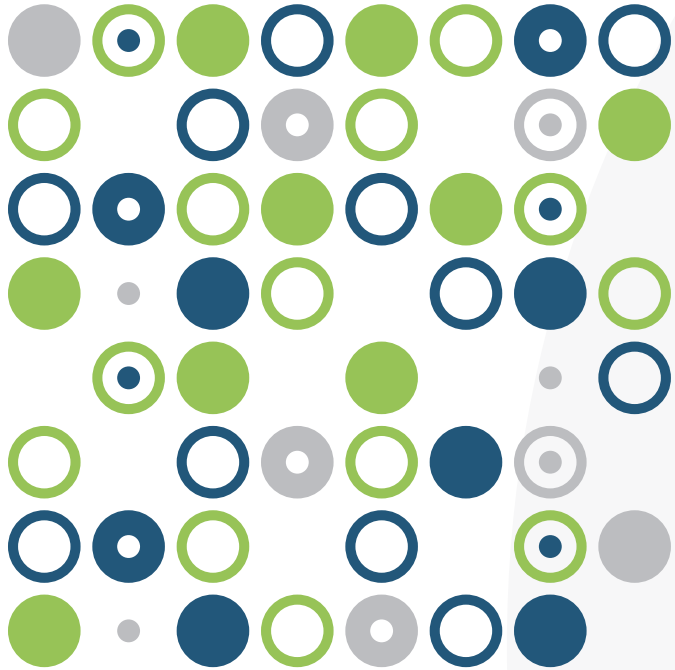
TEFAP commodities

3,188,107 lbs shelf-stable food

Gleaned/Recovered Food

491,063 lbs of food

***This is despite the loss of several of our largest vendors due to pandemic related closures*



"Because of CAC I had my rent paid and gave me time to look for employment but most importantly kept my daughter and I from becoming homeless. Thank you!"

~ 2020 W.R.A.P. Client

Executive Director Address

The COVID-19 pandemic of 2020 highlighted challenges embedded in our social service system. Despite the gaps, our team at CACSCW has not only risen to the challenge but worked to tackle the changing needs of our community head-on. To adapt to our changing environment, our team enacted swift strategic changes to maintain essential food security operations, and moved our social services remote to adhere to new social distancing guidelines.

Rather than looking at these changes as obstacles, the agency launched into our strategic planning process asking ourselves- what can we do better? This year CACSCW completed a Community Needs Assessment and developed a new strategic plan to move the agency forward. Our new direction sparked a refresh of our mission, vision and values. Moving into the future, CACSCW will be focused on transforming community systems to improve social and economic conditions in our communities.

As a social service agency, we were called on to launch new programs in mere weeks, such as, Wisconsin Rental Assistance Program and Project Recovery. We joined the relief effort by reorganizing our agency and embracing new technology to serve and connect with clients. To ensure our programs and services remained available we grew the agency from 34 to 60 staff between June and December. Every department essentially doubled their capacity and output to keep up with the social and economic devastation brought on by the pandemic.

The Foods Department saw the most change, as the only truly free food bank in our community, we moved nearly 5 million pounds of food to pantries, shelters, seniors, and other feeding programs. This rapid growth led to \$500,000 in capital investments such as freezers, coolers, pallet racks, and trucks. CACSCW also became the largest hydroponic food growing program in the state, after being awarded a grant from DATCP.

Our housing team began the process of overhauling our approach and ability to provide wraparound case management services. To better serve our clients we chose to co-locate with other service providers and moved our Waukesha and Jefferson offices to the local workforce development centers. In summary, 2020 brought with it new challenges and opportunities which allowed us to innovate and adapt operations to serve our community.



2020 Board of Directors

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Samantha Wendt, President

Larry Nelson, Vice President

Jennifer Andrews, Treasurer & Chair of Finance Committee

Kelsi Schultz, Secretary & Chair of Plans, Programs and Development Committee

Bernie Gonzalez, Chair of Fundraising

Linda Ketcham, Chair of Personnel Committee

For more information about the CACSCW board of directors contact Amber Duddy, Executive Director at aduddy@cacscw.org

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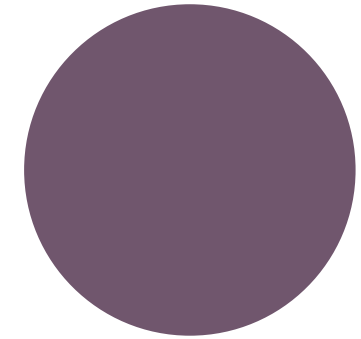
Katie Gillespie, Dane County

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Board President Address

2020 was a year like few others.

The COVID-19 pandemic wreaked havoc on the world, causing hardship for so many people, the Movement for Black Lives brought social equity to the forefront and the unprecedented amount of natural disasters made climate change visceral and real. Despite all of the challenges people continued to choose hope. As a result the Community Action Coalition for South Central Wisconsin finished the year stronger than when they started, with a lot of progress to report.

At the center of the 2020, the CACSCW Board of Directors hired Amber Duddy as the new Executive Director. Amber ambitiously worked with the Board through the adoption of a rejuvenated strategic plan that led to the creation of a fresh mission and vision for the agency and provided the catalyst for a year of expanded programming, progress, and transition. Leadership transitions need to be handled carefully even in the best times and Amber did a masterful job guiding CAC through a challenging period. From her rigorous organizational assessment to the new business structures and processes she implemented; she centered the organization around the needs of the community and placed CAC in a strong position for growth.

More broadly, I want to convey the gratitude, energy, and optimism of the Board of Directors. Throughout 2020, the Board was continually impressed by the resilience, innovation, and impact of CACSCW. As we look back, we are struck by the fact that 2020 made us a better organization in many tangible ways. With deep appreciation for the team of staff – which is by far the most important part of CAC – we are poised for significant growth and impact as we look ahead.

In close, I want to thank all of you. To our funders, sponsors, partners, and staff, thank you. Our progress depends entirely on your faith in our abilities and your generosity of spirit and resource. Your investment and commitment to create just and equitable social and economic conditions across our communities ensures that 2021 will be a transformative year.

Sincerely,
Samantha Wendt
CAC Board President

Our new strategic direction

Community Action Coalition has a proud history of serving our community. To better respond to the needs of residents in Dane, Jefferson, and Waukesha Counties we complete a Community Needs Assessment every three years. The Community Needs Assessment becomes the basis for our action plans, grant applications, and strategic plan. In 2020, the board of directors and CACSCW staff identified seven overarching goals to guide our new strategic direction.

Agency Goals

- **Develop new funding streams** to promote self-sufficiency as an organization.
- **Cultivate strong partnerships** with volunteers and local organizations.
- Empowered, professional, well-trained **staff who have voice and stake in the organization.**

Community Goals

- Low income **people have a voice and stake in the community.**
- **Transform community conditions** to promote social and economic security.

Family Goals

- Low-income **people have access to opportunities** to develop self-sufficiency skills and mindsets.
- Low-income people, especially **marginalized populations, achieve their potential** by strengthening family and other supportive systems.





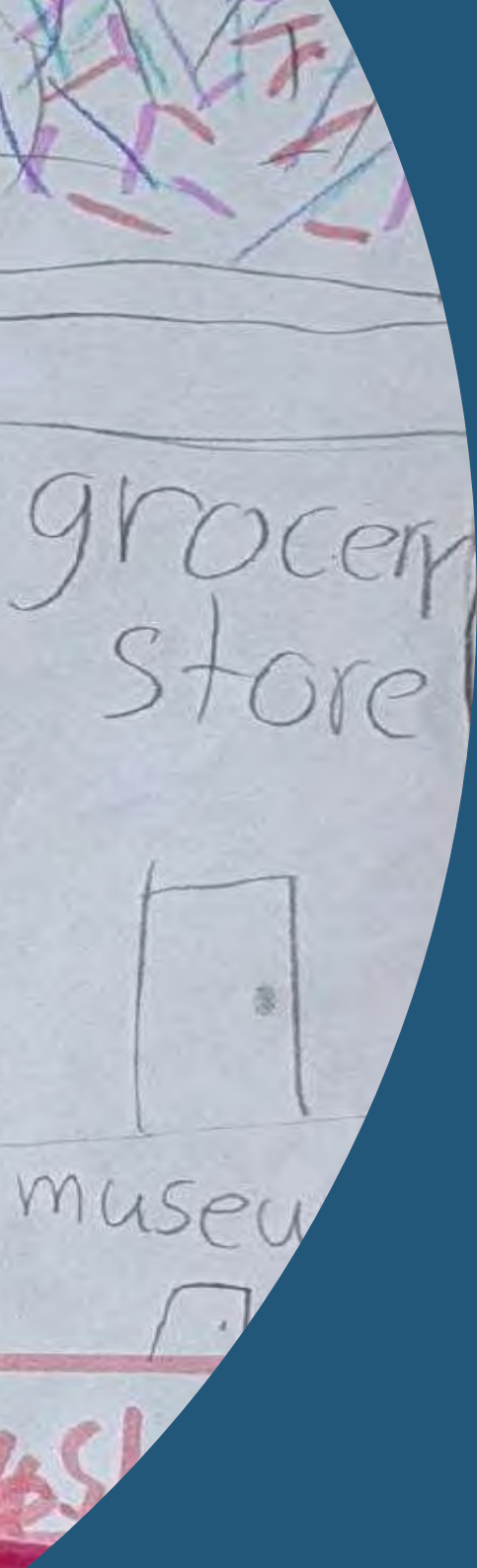
A child's drawing of a neighborhood. At the top, there are pink and purple brushstrokes representing a sky or sun. Below, a red line outlines a path or road. To the left, a building is labeled 'Urban air'. In the center, a building is labeled '1.01 and Toy Store'. At the bottom left, a building is labeled 'church'. At the bottom right, a building is labeled 'Pet store'. To the right of the path, there is a drawing of a tree with a brown trunk and a green canopy. The drawing is done with red and green markers on a light-colored background.

Housing First

CACSCW provides housing services for chronically homeless individuals and families using a coordinated entry registry for each county. Housing First is an evidence-informed approach where housing is offered prior to case management support services.

CACSCW offers a wide range of housing first programs including; Rapid Rehousing, Transitional Housing, Permanent Supportive Housing and Homelessness Prevention.

Available in Dane, Jefferson and Waukesha counties.



"The employees there helped me out of a very bad situation. The treatment was kind and kept communication open. I would recommend them to anyone in trouble or in need. "

~ 2020 Client

8098 People recieved CACSCW
Housing services





Food Security

The Community Action Coalition for South Central Wisconsin (CACSCW) knows no one chooses to go hungry. The research shows 1 in 7 children in Wisconsin struggles with hunger. Children who miss meals have lower educational outcomes, more behavioral issues, and are at higher risk for chronic health conditions. Our Food Security department ensures a network of over 120 pantries and feeding sites have access to free nutritious food.



How are we different?

Did you know not all food banks offer **FREE FOOD** to food pantries? It's true. Many food banks charge pantries and low-income feeding organizations for every pound of food. CAC is not this kind of Food Bank, and all of our food is completely free to area pantries and partners.



COVID-19 & Food Security

CACSCW maintains a truly free Food Bank and Food Recovery (gleaning) program that supplies local pantries, meal sites, shelters, and seniors with nutritious food.

Our food bank administers The Emergency Food Assistance Program (TEFAP) in Dane, Jefferson, and Waukesha Counties. TEFAP is a shelf-stable food program of the U.S. Department of Agriculture.



Double Dollars

The Double Dollars program provides EBT card shoppers with a dollar-for-dollar match up to \$25 per market day at participating farmers' markets. The extra money spent by shoppers goes straight into the pockets of the vendors who get reimbursed for the full value of every Double Dollar they redeem.

Veteran Services

CACSCW provides low-income Veterans and their families with financial assistance and case management support services to obtain or maintain permanent housing. In a typical year, we serve about 90 households. In 2020, with increased support from the Veterans Administration, we served 177 household and provided emergency shelter for homeless veterans during the worst months of the pandemic.

To keep our clients safe we were able to place veterans experiencing homelessness in hotels, deliver food, and help coordinate healthcare visits during the pandemic. We are proud to serve our low-income veterans and be part of the solution to reducing exposure to the COVID-19 virus in area homeless shelters.





Project Recovery

Project Recovery provides free crisis counseling during the COVID pandemic. Counseling is confidential, available to the public and offered in English and Spanish. Teams are up and running throughout Wisconsin. CACSCW provides the Waukesha program, and counselors there have been connecting with hundreds of community members and organizations to offer support since summer of 2020.

Project Recovery CACSCW operates a hotline 7 days a week from 7 AM – 11 PM with counselors standing by to provide immediate support – 608-237-1255. Public may also reach Project Recovery throughout the state (and country) through United Way's helpline by dialing 2-1-1.

Counselors offer mental health support and also connection with resources to help with unique needs during the COVID crisis. Counselors have been helping community members in Waukesha trouble shoot many different issues, including finding financial resources such as Rental Assistance, connecting with food resources, etc. Counselors are also providing group education on techniques for coping with crisis, activities promoting resilience, etc.





Crisis Counselor Narratives: Clarice

"I met a couple who are recently clean from drugs. They needed housing to coincide with probation requirements. They have their own business but are struggling during the pandemic.

They don't have computer access, so I brought my personal computer and for the first hour they just wanted to talk and vent. They just needed an ear.

Past trauma was brought up and it made me feel great that I was a safe person and safe place for them. The wife said, "This is the most we ever opened up."

We were able to fill out three housing apps, a grant application and plan to meet 1-2 times a week."

Crisis Counselor Narratives: Teeaisia

"I gave a virtual presentation to a first-grade class about how they were feeling about COVID. They were able to express what they were missing and talk about the new routines they had to get used to.

We all talked about the bad things COVID has caused and also tried to get the kids to think positively about what they are able to do from home. We gave a 3-minute breathing and meditation exercise that the kids really enjoyed.

Afterwards, the kids wanted to have us back again."



It's



time.

Koats for Kids

Koats for Kids is an annual event hosted by the Community Action Coalition for South Central Wisconsin with significant support from Klinke Cleaners, Channel 3000, Lake Mills Cleaners and Dryers, Magic 98, and other community partners. This year 6,000 coats were collected from generous community members and businesses. Since the program's start in 1986, Koats for Kids has collected, cleaned and distributed 329,761 coats to those of need.

Safety was a major priority during this year's event. CACSCW was able to minimize barriers for families by partnering with other agencies who were able to pick up coats in bulk for clients, share information about the event, and provide transportation to the event.

To support ample social distancing during the Covid-19 Pandemic, Madison's distribution event was held in a warehouse donated by Mc Allen Properties. In Jefferson County smaller pop-up Koats for Kids distribution sites were utilized in Watertown, Jefferson and Lake Mills. In total we distributed over 3,000 coats and reaching 2,120 people.





Early Childhood Zones

CACSCW provides housing services for families with children under the age of 5 who are enrolled in a home visiting program and live in either of Madison's Leopold or Mendota/Northside Neighborhoods.



Rental Assistance

Under the CARES act, CACSCW recieved \$1.6 million as part of the 2020 Wisconsin Rental Assistance Program. We received 7,000 applications and were able to provide up to 3 months of rental assistance for individuals experiencing a loss of income due to the COVID-19 pandemic.

Learning Lab

CACSCW's online learning lab offers resources and training to assist with health, finance, education, and housing needs. Resource guides and trainings include basics like monthly budgeting, navigating housing rights, writing letters to landlords, etc.

<http://caclab.org>



We are pleased to have a resource that is free to receive food. We are using the Honey Coated Almond tins as a Holiday special for all our families. Thank you. We just put a bow on it and clients loved it!

~2020 Food Pantry Client





Thank you to our supporters

The new decade brought new opportunities and challenges for so many in our community. While 2020 kept us on our toes, your support helped us adapt and respond to the changing needs of our community. Without you we simply could not have kept local food pantries stocked with healthy foods or been able to continue to offer emergency shelter to individuals who lost their housing during the pandemic. Your support means the world to us and our community.

Donations and community partnerships allow us to support our clients beyond what is covered in our grants. Donations allow us to move quickly to fill gaps and meet the needs of those living on the margins. Here is just a snapshot of what we have been able to accomplish in 2020 because of YOU:

- Providing **3,708 Emergency Nights of Shelter** for families and veterans
- **Preventing 735 families from being evicted** from their homes
- Helping over **100 formally homeless individuals obtain permanent housing**
- Ensuring over 120 food pantries and distribution sites had **access to nearly 5 million pounds of free food**

Thank you for helping us maintain essential operations for neighbors in need. Above all else, thank you for helping us truly believe in the power of community to rise above any challenge.



2020 Financial Statements

Grants and Contributions

Program Income	\$6,041,997
Donations & Investments	\$808,201
Total Revenue	\$6,850,198
Program Expenses	\$3,215,170
Salaries	\$1,691,526
Other Expenses	\$410,881
Total Expenses	\$5,317,577
Net Income	\$1,532,621

For a copy of the CACSCW 990
Contact Tim Prodell at timp@cacscw.org





Gratitude

is the best

Attitude

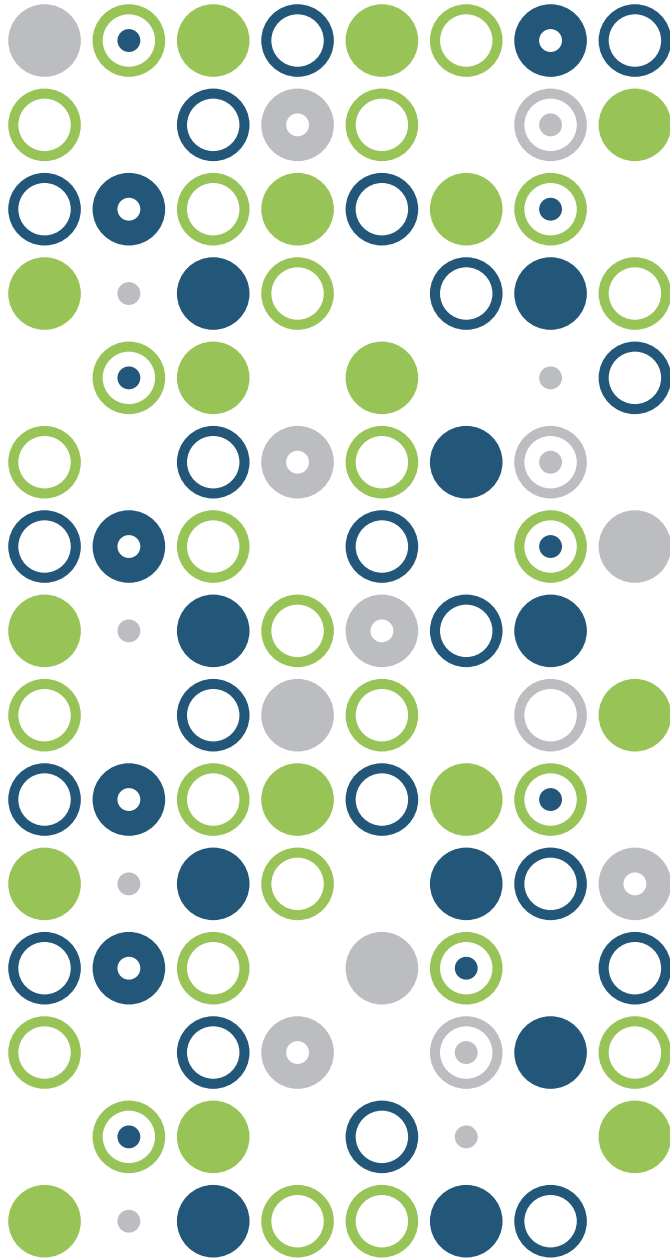
DATE 4-24-2020

PAY TO THE ORDER OF Dane Co. food pantry network \$ 10,000

Ten thousand and 00/100 DOLLARS

FOR pay it forward UW dept. of Emergency Medicine

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 Tracy Wilhelm
 Travis Dillon
 Travis Gibson
 Tricia Tuschen
 Tyler Blum
 Unknown
 Valerie Heinzen
 Valerie Shatavsky
 Victoria Olsen
 Victoria Statz
 Virginia Harrison
 Virginia M Franz
 Waltraud Brinkmann
 Warren Lemay
 Wendy Lax
 William Backes
 William E Clark
 Wilmer Bloy
 Yoshiro Saimi
 Yvonne Subak

