



TENANT RESOURCE CENTER

EMERGENCY & TRANSITIONAL HOUSING RESOURCES FOR FAMILIES

IMPORTANT: PROCESS TO OBTAIN SHELTER CHANGED 09/02/14

There will no longer be multiple phone numbers to call. A case manager will answer your call, assess your needs & help you create a plan when you call the **Housing Crisis Hotline: 1-855-510-2323 (Choose your language: 1 for English; 2 para Español; 3 Hmoob and then Option 3).**

If you need a shelter tonight (Warming House)
CALL BEFORE NOON on the night you need shelter
You will receive a call regarding availability afternoon.

If you need a Family Shelter (90-day Shelter)
CALL ONCE A WEEK to check availability.
Please provide an update on your housing situation.

If you do not have access to a phone, you may add your name in-person at the Salvation Army of Dane County.

Emergency Family Shelters

Warming House | The Salvation Army | 630 E Washington Ave, Madison, WI 53703

Description: Night-time only. IDs for adults, Social Security cards for all members, & Birth Certificates for minors will be requested.

Services Include: Case management, dinner, evening snack, breakfast, sack lunch for next day, shower, & laundry. During the day, families are welcome to use The Road Home (128 E Olin Ave, Madison, WI 53713) to access phone, small day room, & case manager.

Phone: Call 855-510-2323 (option #3) between 11:00AM – 12:00PM daily & leave contact information.

Or if no phone, stop by in-person at Salvation Army to sign up. Staff will call back after NOON w/availabilities.

NOTE: Families should make as many alternative sleeping plans as possible; shelter beds are limited & families have been turned away.

Domestic Abuse Intervention Services (DAIS)

Description: Helps families who are experiencing intimate partner violence. To access shelter, call the DAIS Help Line

Services Include: Emergency Shelter, case management, housing advocacy, safety planning, & support groups

Phone: 608-251-4445 or 1-800-747-4045

NOTE: Individuals put on the waiting list due to the limited capacity are provided safety planning & resource referrals.

Family Shelters

The Salvation Army / YWCA of Madison

Description: Temporary, residential shelters for up to 90 days in a calendar year & 180 days in a lifetime (note the YWCA has no time limits). The Salvation Army manages the waiting list & places families in room openings at YWCA or Salvation Army, as they become available. To be eligible, families must provide IDs for all adults, Social Security cards (or print-outs) for all members, & Birth Certificates for all minors.

Services Include: Private shelter rooms, Case Management, meals (or access to kitchen), laundry, & shared (or private) bathroom

Phone: Call 855-510-2323 (option #3). No need to call in daily but check-in weekly to update any changes.

NOTE: These shelters are always full.

The Road Home

Description: Separate, small, family shelter for up to 90 days in a lifetime. Sleeping occurs at partner congregations in Dane County w/transportation provided by agency

Services Include: Case Management, showers, kitchen use, laundry, & play room occur at the Main Office

Phone: Call Housing Crisis Hotline at 855-510-2323 (option #3). Our Priority/Waiting List is combined with The Salvation Army and YWCA.

NOTE: This shelter is always full.

Temporary Housing / Agency-Refer or Self-Refer/ No Fees

The Elizabeth House (TEH)

Description: Christian faith-based, 6-12 mo program for women ages 18-26 who are pregnant w/their first child &/or have their first child (3-mo or younger)

Services Include: Women are expected to sit in on daily devotions, though they do not have to participate.

They are expected to participate in structured activities & workshops.

Phone: Call Annetta at 608-259-1605

Eligible families should complete applications for waiting list for subsidized housing.

Some applications may be available at Tenant Resource Center. No appointment necessary.

Currently experiencing homelessness? Be sure to ask us about the Vulnerability Index when you come in!

Tenant Resource Center | 1202 Williamson St., Suite 102, Madison, WI 53703 | Monday-Friday, 9am-6pm

Phone: 608-257-0006 x4 | Español: 608-257-0006 x1 | Hmoob: 608-257-0006 x2

Temporary Housing / Agency-Refer / No Fees

ARC Maternal & Infant Program (MIP)

Description: For women who are pregnant &/or have an infant 12-mo or younger & currently involved in criminal justice system. Typically a 6-mo program; must be referred by mother's Probation/Parole Officer.

Phone: 608-278-2300

Temporary Housing / Agency-Refer or Self-Refer/ With Fees

Family Stabilization Program

Description: Family Stabilization Program serves families moving from shelter to housing, as well as families at risk of eviction.

Services Include: With the help of case management, families develop skills imperative to increase stability. Clients may be eligible for one-time emergency funding, which may prevent homelessness. Families must have at least one child under age 18. Program participation may last up to one year.

Phone: Direct: 608.250.2209 or General: 608.256.2321

Seton House | Society of St. Vincent de Paul | 1301 Williamson St, Madison, WI 53703

Description: Residential housing services in apartment-like setting for women w/young children; must have steady income source (\$325/mo-\$425/mo). Contact directly to obtain application & learn about program fees

Services Include: Furnished housing

Phone: 608-819-1061

3rd Street Program | YWCA | 101 E Mifflin St, Madison, WI 53703

Description: For single mothers w/1 child aged 0-5 yrs-old.

Contact directly to obtain application & learn about program fees.

Services Include: Furnished housing

Phone: Call Nancy at 608-257-1436 x 2

NOTE: This shelter is always full & not always accepting applications

Second Chance Apartment Project | YWCA | 101 E Mifflin St, Madison, WI 53703

Description: This project is a partnership between YWCA & the Road Home. Must be referred by shelter case manager.

Services Include: Furnished housing

Phone: 608-257-1436 x 2

Family Housing | Porchlight, Inc. | 306 N Brooks St, Madison, WI 53715

Description: Income-based fees. Complete application & submit to Main Office, then wait 5-business days after you send it in to contact Porchlight to "activate" your application. Applications can be found by the above address or online at www.porchlightinc.org/documents/PorchlightHousingApplication.pdf

Phone: 608-257-2534

Temporary Housing / Agency-Refer/ With Fees

Rapid Rehousing | YWCA, the Salvation Army, The Road Home, & United Way

Description: Must be referred by shelter Case Manager/Advocate (JFF social worker, CAC case manager, Briarpatch outreach worker, Elizabeth House case manager, UNIDOS staff, or MMSD Transition Education Program staff member). Must have steady income.

Services Include: Some rent assistance in early stages of the program. Emphasis on working w/case manager toward self-sufficiency.

Phone: Call Housing First coordinator at 608-257-1436, option 2

House-ability | YWCA, the Salvation Army, & The Road Home

Description: Income-based fees. Eligible families are homeless & have a parent/guardian w/a documented disability. YWCA is coordinator for this program. Referrals from shelter Case Managers are necessary.

Phone: Call Housing First coordinator at 608-257-1436, option 2

COPYRIGHT © 2016 BY TENANT RESOURCE CENTER – ALL RIGHTS RESERVED. THIS PUBLICATION OR ANY PORTION THEREOF MAY NOT BE REPRODUCED OR USED IN ANY MANNER WITHOUT THE EXPRESS AND WRITTEN PERMISSION OF THE TENANT RESOURCE CENTER.

Eligible families should complete applications for waiting list for subsidized housing.

Some applications may be available at Tenant Resource Center. No appointment necessary.

Currently experiencing homelessness? Be sure to ask us about the Vulnerability Index when you come in!

Tenant Resource Center | 1202 Williamson St., Suite 102, Madison, WI 53703 | Monday-Friday, 9am-6pm

Phone: 608-257-0006 x4 | Español: 608-257-0006 x1 | Hmoob: 608-257-0006 x2

Updated: 1/1/16