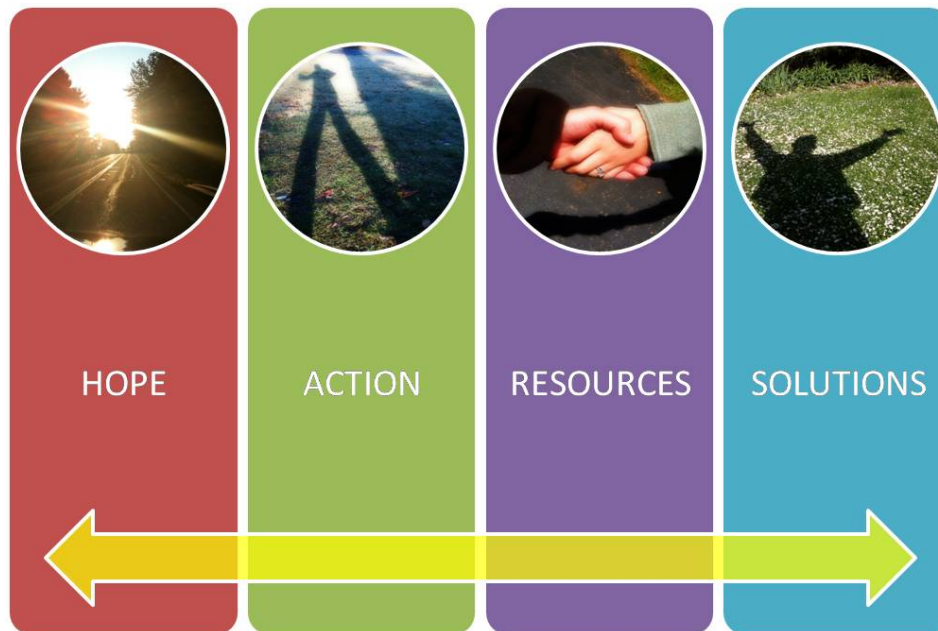
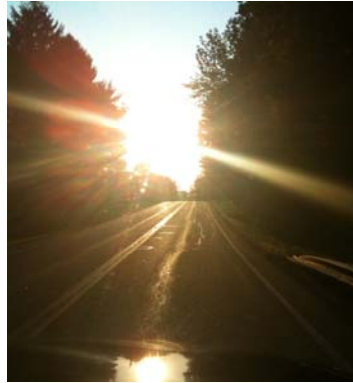




Community Action Coalition for South Central Wisconsin, Inc.



2009 - mid 2010
Annual Report



Mission Statement:
**To develop economic and social
capacities of individuals, families
and communities to reduce
poverty in Dane, Jefferson and
Waukesha Counties.**

A message from the Executive Director

Getting through 2009 was a bit like visiting an amusement park. For many, what was supposed to be a good time turned out to be a terror as they saw their life savings, investments evaporate, and their homes lost to foreclosure. This left many seeking help from CAC for the first time in their lives. For them, wading through an unfamiliar system of supports was discouraging and difficult.

For most of the people we work with, however, not much changed. They don't have retirement accounts or investments. They still were looking for work, or better paying work, competing now against even more applicants than usual. Their housing situation was precarious at times, with more people facing eviction. Families were still living in their cars, often with children in tow. Food pantry usage continued to climb.

Not all was gloom and doom, however. Along the way, several bright lights came on. A wonderful partnership with the Madison Community Foundation enabled us to expand pantry and community gardens throughout Dane County. This brought more fresh produce into the pantries, and by extension, into people's homes. This food was grown locally, and eaten locally. And children, especially, had more fresh food.

CAC was able to invest American Recovery and Reinvestment Act (ARRA) funds in ways that created jobs, helped stabilize housing, provided training and education for unemployed workers, helped with utility payments, provided small business grants, helped people needed gaps. These funds run through 2010 and beyond in some cases. We have been grateful stewards for those funds, and will do our part to keep our communities on the road to recovery. We could not do what we do without our community partners – like you. Thank you for stepping up during these challenging times. *You have made a difference and it shows.*



Board of Directors 2009



Pictured here from left to right (back row)

Tom Lopez, Dane County, private business

John Woodbury, Jefferson County, public community organization

Kathi Cauley, Jefferson County, public appointee

Reg Emshoff, Dane County, representing low-income/education

V. Richard Wildermuth, Dane County, representing low-income

Front row (left to right):

Bette Barnes, Dane County, representing low-income/faith-based

Joyce Hughes, Jefferson County, public appointee

Bob Salov, Dane County, public appointee

Not pictured:

Melissa A. Scholz, Dane County, public appointee

Cynthia Pike, Waukesha County, public appointee

Emily Sanders, Dane County, private business

Chris Hodge, Dane County, representing low-income/education

*CAC is committed to providing
basic needs and emergency assistance*

In 2009, CAC provided an array of emergency assistance to those seeking help:

- CAC provided information and referral via 19,791 telephone calls and walk-in visits.
- CAC provided 18,612 bags of clothes, which benefited 6,801 individuals.
- CAC procured and distributed 2.9 million pounds of food which benefited 26,190 individuals (unduplicated).
- 1,147 individuals received emergency rent payment.
- 200 individuals in emergency situations received household furnishings.
- 291 individuals were assisted with emergency transportation.
- CAC served 2,106 individuals with disabilities with some form of emergency assistance (food, clothing, rent payments, transportation)

*Skills in employment &
income management*

- 18 individuals enrolled in our Shifting Gears, Skills Enhancement or Jefferson County Transitional Housing Program were employed and maintained a job for at least 90 days.
- 25 individuals in agency programs obtained skills/competencies for employment.
- Seven individuals in our Jefferson County Transitional Housing Program obtained court-ordered child support, with an aggregate of \$78,032.
- 33 individuals were enrolled in telephone lifeline discount program, with an aggregate savings of \$7,231.

CAC is committed to preventing homeless

“Home for Good”

Permanent Supportive Housing Program in Dane County



If you saw Phil on the bus, or walking down any street in Madison, you would probably never guess he has been homeless. Phil, at 58, is a tall man with a composed walk and speaking manner that evokes confidence. In his earlier years, Phil was a college recruited basketball player in Milwaukee and went on to earn a post-graduate degree. When the telecommunications field was booming in the 1980's Phil experienced significant success in sales and was promoted to Vice President of the company. He moved to Madison for his continued career growth and eventually started his own business as a telecommunications consultant. This was a man who had experienced success.

Never in a million guesses would Phil ever think his life would unravel the way it did.

But after his divorce, Phil's life took a turn for the worst. He moved away from his family and into a cheap motel, thinking it would be a temporary stay until he found an apartment. But depression kicked in and within a short time, Phil became immobilized. He did not know it at the time, but he was suffering from a panic disorder called Agoraphobia, a condition that leaves a person filled with extreme anxiety and a sense of impending death any time he has to be in a large space or social situation. He found himself disabled.

With an untreated mental illness and no remaining personal resources, Phil began living with friends and then on the street. He kept thinking, “This is not my life!” While visiting a day shelter in 2009, he learned of a new program called, **Home for Good**. He called CAC and learned that he met all the eligibility requirements to be enrolled. For the first time in three years, Phil had a place to call “home” again. The program provides Phil with an apartment, case management and access to treatment for his mental illness and health conditions. He describes the first year in the program as a journey to “being a normal person again.”

Phil is still learning how to deal with his mental illness and how to redefine who he is. He calls the program “a dream come true,” because it gives him an identity, a way to be a part of community and most importantly, a place to call home.

Homelessness and creating housing permanence

In 2009, CAC provided a variety of housing programs and services in order to prevent homelessness and promote housing permanence.

- **Permanent Supportive Housing** (Home for Good) provided 14 scattered site rental units in the City of Madison for homeless individuals and families. The program served four households with dependent children (15 individuals) and ten households with no children. 92% of households remained in same housing for one year or more.
- **Transitional Housing** (Jefferson County Transitional Housing Program) provided 17 scattered site rental units in Jefferson County for homeless and formerly homeless individuals and families. The program served 27 different households in the course of a year – 25 adults and 40 children. 75% of participants entering the program assumed program-occupied unit leases or secured new leases upon completion of the program.
- **Housing Case Management in Dane County** served 70 households with case management for up to one year in order to stabilize housing.
- **Housing Services in Dane County** served 722 homeless or nearly-homeless individuals with housing services to find new and/or retain housing – including but not limited to: housing information & referral, landlord mediation, financial / housing counseling and transportation issues related to housing.
- **Building Bridges in Dane County** served 75 households with financial counseling and housing assistance in order to find safe and affordable housing and/or maintain current housing. Financial payments towards credit reports, utility bills or rent arrearages and short-term rent payments were made in order to improve rental history and prevent homelessness.
- **Bridges in Jefferson County** served eight households with three-month rent subsidies and housing counseling in order to maintain their current housing and prevent homelessness.
- **Section 8 in Jefferson County** served 74 households with a housing choice voucher to be used to subsidize rent and make the goal of self-sufficiency more achievable.



CAC is committed to increasing food



Food Security

CAC is the TEFAP (The Emergency Food Assistance Program) administrator for South Central Wisconsin. The Food Security Program procures and delivers food at no cost to a total of 70 partner

agencies in three counties -- 50 in Dane, seven in Jefferson, and 13 in Waukesha.

In 2009, CAC saw an 18% increase in food pantry usage in Dane County (from 2008); a 33% increase in Jefferson pantry usage; and a 45% increase in Waukesha County. Overall, food purchased and procured by CAC for 2009, benefited 170,874 households (duplicated), which was an increase of 25% from 2008. In 2009, 214,394 meals were provided, a 21% increase from 2008.

During this same period (2008-2009), CAC received double the amount of TEFAP commodities, which increased in value from \$512,017 (2008) to \$1,315,029 (2009).

In 2009, CAC committed \$74,000 in private donations, nearly 9,000 volunteer hours and \$322,000 in other grants to make food accessible to the entire network. In 2009, the Food Security Program increased its overall food procurement by 23%, resulting in 2,965,000 pounds of food.

In 2009, The CAC Gleaners recovered one million pounds of food; collecting donations from 106 local businesses and using 56 volunteers. CAC Gleaners make food more accessible to those who feed the hungry.



Food security and improving nutrition

Community and Food Pantry Gardens

CAC has developed and coordinated community gardens in Dane County for the past 30 years. There are now over 50 community gardens in the Dane County serving over 2,700 families. A community garden is a single piece of land gardened by a group of people. These shared neighborhood spaces provide opportunities for families to come together, grow their own food, and build relationships with neighbors. Community gardens are located on city land, at schools, faith-based locations and many other sites around Dane County.

The community garden experience serves as grass roots training grounds where neighbors acquire the leadership skills necessary to build strong, diverse, and interdependent communities while growing fresh fruits and vegetables for their entire household.

In an effort to increase the amount of fresh, nutritious produce to those visiting food pantries, CAC began partnering with food pantry gardens in 2000. During the last two years, CAC helped to start or expand 18 new pantry gardens.



American Recovery and Reinvestment Act (ARRA)

In 2009, CAC was awarded over \$1.3 million in Community Services Block Grant American Recovery and Reinvestment Act (CSBG-ARRA) funds. CAC used these one-time federal stimulus dollars to create and retain jobs, stimulate economic recovery, and address local needs in the 3 counties we serve. Thirty-six jobs were created with CSBG-ARRA funds, and two jobs were retained. CAC also utilized CSBG-ARRA funds to provide assistance to over 6,000 individuals and to support programs that helped 35 participants secure employment.

Eight new CAC programs were developed and implemented with CSBG-ARRA funding. Highlights of these programs include the following:

Back to Work: Forty-two adults and their 49 children received benefits from the Back to Work Program. CAC provided employment assistance, including job skills training, rent subsidies, and other employment supports, to unemployed and underemployed individuals in Dane and Jefferson Counties. Nineteen Back to Work participants have secured employment to date as a result of the program.

Employment and Benefits: CAC helped 55 individuals in Dane and Jefferson Counties obtain a wide variety of benefits. Four Employment and Benefits participants received SSI benefits, 11 people obtained eyeglasses, and eight obtained phone service. This program also helped individuals secure temporary and permanent housing, receive unemployment benefits, and get substance abuse treatment.

Emergency Assistance: The CSBG-ARRA Emergency Assistance Program provided the following assistance in 2009 and the first half of 2010:

- 1,423 individuals received Utility Assistance in Dane County.
- 84 individuals received Moving Assistance in Dane County.
- 111 individuals in Dane County received household items that could not be purchased with Food Share benefits.

American Recovery and Reinvestment Act (ARRA) cont.

- Eight senior centers in Dane County received grants to purchase recreational equipment to encourage physical activity by senior citizens.
- 512 individuals received Utility Assistance in Jefferson County.
- 263 individuals in Jefferson County received emergency shelter motel vouchers.
- 100 individuals received assistance with emergency car repairs in Jefferson County.
- 689 individuals received Utility Assistance in Waukesha County. 211 individuals in Waukesha County received assistance with emergency car repairs.

Telephone and Telecommunications Assistance: In 2010, 509 individuals received assistance from the CSBG-ARRA Telephone and Telecommunications Assistance Program. This program helped residents of Dane and Jefferson Counties establish or maintain land-line telephone, cell phone or Internet service and provided one-on-one budget counseling to participants.

Small Business Development Grant: CAC awarded \$5,000 grants to 14 small business owners in Dane and Jefferson Counties in 2010 to assist them in establishing or enhancing their businesses.

Get Out Stay Out: CAC provided extensive reentry services, including AODA group meetings and anger management sessions, to 69 Jefferson County Jail inmates.

Clothes for Work: CAC provided work boots and clothes to 24 individuals in 2010.

Community Organizing: CAC worked closely with the Waukesha County Affordable Housing Task Force, many nonprofit organizations, and the faith community to support affordable housing in Waukesha County. Efforts focused on establishing a Housing Trust Fund, reforming local zoning regulations, and organizing support for low-income housing developments in Waukesha County.

American Recovery and Reinvestment Act (ARRA) cont.

CAC also partnered with seven agencies to address important needs in communities throughout the three counties we serve:

The Women's Center: CAC partnered with Sister House, The Women's Center emergency shelter for victims of domestic violence, to provide emergency shelter, food, clothing, and other basic necessities to 113 women and children in Waukesha County.

Hebron House: In the winter of 2009-2010, 168 homeless men received temporary shelter, food, and clothing at the Drop In Shelter Overflow Site in Waukesha, which was operated by Hebron House and funded by CAC.

Sussex SOS: CHANCES, a program of Sussex-area Outreach Services (SOS), provided rent subsidies to 46 individuals and utility assistance to 38 participants in 2010.

Food Pantry of Waukesha County: CAC collaborated with the Food Pantry of Waukesha County to provide emergency food to approximately 1,000 people in Waukesha County.

St. Vincent de Paul (Dane County): The District Council of Madison, Inc. St. Vincent de Paul provided prescription medication assistance to 333 individuals in 2009 and 2010.

St. Vincent de Paul (Fort Atkinson): The prescription medication assistance program of St. Vincent de Paul of Fort Atkinson, helped 48 individuals in Jefferson County in 2010.

Common Wealth Development: CAC partnered with Common Wealth Development to provide agricultural training and pre-employment skills to ten Dane County youth in 2009 and ten more in 2010.

American Recovery and Reinvestment Act (ARRA) cont.

The Emergency Food Assistance Program (TEFAP): ARRA played a significant role in CAC's Food Security program in 2009. ARRA funds were made available to the USDA for the purpose of purchasing more food in TEFAP. These resources nearly doubled from 2008 the amount of USDA commodities that were distributed by CAC through food pantries, meal sites, and homeless shelters helping to alleviate the stress felt by families during the economic downturn. To move this extra food, CAC did receive some ARRA money for administering the program. CAC, in turn, used some of this money to build the capacity of our partner agencies by purchasing them utility carts and hand trucks. It sounds like a simple thing, but pantries strapped for resources don't tend to spend money on needed items like these and the help was very well received.



CAC thanks its wonderful donors
(1/1/09—4/30/10)

Gifts \$5,000+ -- Bethel Lutheran Church, Jack DeLoss Taylor Charitable Trust, Kraft Oscar Mayer Food, Temple Beth El -- **Gifts \$1,000 - \$4,999 --** The Erling Christianson Trust, Steven Bork, Rebecca and Nicholas Curran, Fred and Shirley Davie, Golde's Futon Warehouse, Fritz and Kathleen Kruger, Thomas D. Lopez, Macy's Foundation, Wal-Mart East, Robert and Karen West, West Side Garden Club -- **Gifts \$500 - \$999 --** Michael and Patricia Daubs, Carl and Eve Degen, Mark Ediger and Jocelyn M. Milner, LaFollette High School, Madison Mennonite Church, Elizabeth W. McDonald, McFarland High School – Activity Fund, Monona Grove School District, Monsanto Fund, Park Bank, Oakwood Lutheran Homes Association, Linda S. Sparke -- **Gifts \$100 - \$499 --** Daniel A. Ainsworth, Nancy L. Alar, Kathleen and Troy Andrews, Jennifer and Michael Asmus, Karin and Albert Barber, Thomas and Karen Binder, Heather and Shantanu Biswas, Roger Braasch, Lydia Black, Pauline Bredeson, Rica Bruinsma, James and Kelly Bruncker, John Buchner, Laura Bullen and Joseph Pullara, Dennis S. Carpenter, Erica C. Case, Jean M. Christensen, Marlene Collver Storms and Matthew Storms, Joseph M. Connors, Creative Learning Preschool Inc., Robert and Julie Crego, Dane County Credit Union, Jane DeCock and Marcie Vaage, B and G. Dolinsky, James and Sandra Dolister, Douglas and Laurie Egge, John M. Ehle, Sharon S. Ehrmeyer, Barbara Feeney, Gerald P. Fischer, William and Sara Gamble, Gammon Community Garden, Susan D. Goldwoman, Richard and Marilyn Graf, Bonnie Hagness and Thomas Seymour, Greta C. Hansen and Gary Kallas, Barbara L. Harbort, Callen Harty, Linda and William Hisgen, Barbara and Earl Honn, Judith M. Householder, Kari and Randolph Hurley, Dennis R. Hyland, Joel and Karen Janssen, Cheryl K Johnson, Sarah Kate Johnson, Lisa and Thomas Jury, Faisal and Gerda Kaud, Glenn R. Krieg, Mike Kutchin, Shirley S. Laedlein, Jeanette LeBoyer, John and Mary Lou Lottes, McNeil Lunenberg, George R. Maclean, Ann Manthey, Helen F. Marsh, J. A. Martin, Kathleen M. Martinson, Thomas R. Mathies, Kenneth J. Mohr, Mound View Garden Club, Peter R. Munoz, Patricia L. Nametz, Orchard Ridge United Church of Christ, Parkwood Hills Garden Club, Robert and Jane Pearson, Carol and Thomas Pedretti, Jeanette Perez-Lesher, Pfizer Foundation Matching Gift Program, Patricia and Gordon Pierce, Ronald J. Poff, Post Office Credit Union, Virginia L. Qualmann, Erna and Kathryn Reed, Hans and Ieva Reich, Deborah and James Reinemann, Arline and Ronald Rowden, Ellyn M. Satter, Eric and Sara Schwartz, Jim Sendecke, Robert and Judith Siegfried, Dale and Betty St. John, South Central Wisconsin Chapter American Association Of Critical Care Nurses (AACN), Nancy G. Stoebig, Thomas and Michele Stresing, Summit Credit Union, Sheryl A. Taylor, Mark E. Thompson, Kristi Thorson, Scott and Marci Trimborn, Gretchen Twietmeyer, University Housing – Slichter Hall, Michael Vahldieck and Julie Horner, Carole L. Vick, Michael and Sarah Jane Voichick, Ruth E. Wagner, Janet Washbon and Clare Concord, Westminster Presbyterian Church, Rachael E. White, Robert and Mindi Whiteis, Whole Foods Market, Daniel and Irene Zimmerman-- **Gifts \$25 - \$99 --** The Aldmatrix Foundation, Susan and Michael Ales, Michele L. Amacker, Nancy and Russell Allen, Joyce H. Ament, Donald L. Bach, Rodney and Kim Bagley, Marcus and Melanie Bandos, Christine N. Barnekow, Nancy S. Barnes, Michael E. Becker, Susan L. Becker, Karl and Amanda Beckman, Linda Bedner, Diane and David Bellamy, Victoria and Gerson Bers, Lisa and Timothy Blaski,

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We make every attempt to include the correct information. If you have a correction please contact Greta Hansen at ghansen@cacsw.org

CAC also thanks many individuals, businesses and groups who donated in-kind services and materials. Thank you!

Staff Roster
1/1/2009 through 4/30/2010

Executive Division

Greta Hansen, Executive Director
Paula Payton Gurrie, Administrative Assistant
(Amanda Chu, former Administrative Assistant)

Operations Division

Libby Rowe, Associate Director
Tim Prodell, Accounting Manager
David Knickmeier, Accounting Assistant & Computer Specialist
Dawn Florick, Janitor

Development & Community Relations

Nichelle Nichols, Director of Development & Community Relations
Rita Theus, Community Relations Assistant
Theresa Both, Clothing Center Supervisor
Suzanne Sarah A. Forsberg, Development Specialist
(Adam Layne, former Development Specialist)

Food Security and Gardens Division

Chris Brockel, Manager
Joe Mathers, Gardens Specialist / Technician
Jason Clay, Gardens Specialist / Technician
Nicole Craig, Gardens Specialist / Technician
Martin Perez, Food Security Specialist
Dwayne Golden, Warehouse Assistant
(Janet Parker, former Gardens Specialist / Technician)

Mennonite Volunteer

Andrew Dutcher, CAC Gleaners, Food Security

VISTA

Patty Zehl, Food Pantry Gardens



Photograph by Rod Antilla

Family Development Division

Anna Lightbourn, Manager

Dave Hunt, Coordinator of Housing Case Management

Emmy Lita, Coordinator of Citizen Advocacy

Donna Theis, Coordinator of Supportive Housing

Bob Marthaler, Financial Services Specialist

Shawo Tashi, Financial Services Specialist

Marilyn Feil, Housing Caseworker

Sarah Sengchanh, Housing Caseworker

Rose Turner, Housing Caseworker

Judith Cline-Orozco, Bilingual Housing Caseworker

(Joanne Morton, former Coordinator of Asset Development)

Jefferson & Waukesha County Services

Jeanette Petts, Manager

Mary Peschel, Outreach & Program Specialist

Tami Joyce, Caseworker

Brian Dopke, Financial Services Specialist (Shifting Gears)

Kristin Wallace, Financial Services Specialist (Section 8)

Robert Woolfolk, Program Assistant

(Michael Timm, former Financial Services Specialist (Shifting Gears))

CSBG-ARRA & Other ARRA Programs

Kevin Brown, Manager of CSBG-ARRA Initiatives

Quilen Blackwell, Community Organizer

Melody Chavez, Employment & Benefits Specialist

Cassie Degler, Financial Services Specialist, HPRP

Barrett Erwin, Community Services Specialist (Get Out Stay Out)

Jerome Flowers, Financial Services Specialist, Emergency Assistance Dane

Donna Healy, Financial Services Specialist, HPRP

Jane Moy, Back to Work Specialist

Shoua Vang, Income and Asset Development Specialist

(Araceli Esparza, former Income and Asset
Development Specialist)

(Daniel Newkirk, former Community Outreach Specialist)

(Trish Rodriguez, former Financial Services Specialist)



Photograph by Rod Antilla

Statement of Activities
Year Ended December 31, 2009

Revenue	Total
Grant revenue	\$4,595,930
Program contributions	\$12,306
Investment income	\$56,733
Contributions	\$107,091
Net assets released from restriction	0
<i>Total revenue</i>	<i>\$4,772,060</i>
Expenses	Total
Salaries and wages	\$1,088,091
Payroll taxes	\$113,160
Fringe benefits	\$208,989
Consultants and contract labor	\$76,826
Travel	\$38,466
Occupancy	\$199,583
Consumable supplies	\$114,211
Food purchases	\$139,504
Beneficiary assistance	\$1,221,105
Other direct costs	145,801
Commodities distributed	\$1,315,029
<i>Total expenses</i>	<i>\$4,660,765</i>
Change in net assets	\$111,295
Net assets – Beginning of year	\$864,090
Net assets – End of year	\$975,385



And numerous other funding partners.



Dane County

1717 North Stoughton Road
Madison, WI 53704-2605
(608) 246-4730 (phone)
(608) 246-4760 (fax)

Jefferson County

114 East Main Street
Watertown, WI 53094-3747
(920) 262-9667 (phone)
(920) 262-9559 (fax)

Waukesha County

357 W. Wisconsin Ave.
Oconomowoc, WI 53066
(920) 262-9667 (phone)
(920) 262-9559 (fax)

www.cacscw.org

Founded in 1966, Community Action Coalition for South Central Wisconsin, Inc. (CAC) has worked to help people affected by poverty move toward greater self-sufficiency.